

Feenics Achieves ISO 9001:2015 for Cloud-Based Security Management System Design and Development

Intensive in-house processes and auditing allows the company to attain this elite quality-focused status—solidifying its plan for ongoing global growth.

Ottawa, Can., March 15, 2019—Feenics Inc., an [award-winning](#) provider of the Access Control as a Service (ACaaS) Keep by Feenics™ cloud-hosted platform, has been certified as an International Organization for Standardization ISO 9001:2015 company. Feenics underwent an arduous 18-month process to become Quality Management System registered in the Design and Development of Cloud-Based Security Management System Software.

“ISO 9001 means we take quality very seriously and have a proven process in place to make sure there is quality control in everything we do,” said Samantha Fransham, Manager of Quality Assurance, Training and Technical Support for Feenics. “It was a complex process, examining, building and implementing procedures—making certain the standard’s requirements were part of our day-to-day routine.”

To obtain this stature, Feenics implemented specific processes and provided extensive documentation and an ongoing review of systems, technical support and other operations. An auditor from BSI Group, an ISO certification services company, conducted a two-day site visit and reviewed all reporting, including interviews with key Feenics development personnel. “We achieved a full pass on our initial audit, an example of our commitment to meeting this standard and providing quality service to our users and customers,” Fransham added.

ISO 9001:2015 specifies requirements for a Quality Management System--which allow an organization to demonstrate its ability to consistently provide products and services that meet customer needs and applicable statutory and regulatory guidelines. In addition, it focuses on how the company enhances customer satisfaction through the effective application of the system, including processes for improvement and review.

According to Paul DiPeso, Executive Vice President of Feenics, the benefits of ISO 9000 to the customer are tremendous. “By following the metrics set within ISO 9001:2015, Feenics can focus on increased productivity while reducing unnecessary costs, which translates to higher value for our customers.”

As a young business that has already seen explosive growth in just a few years, Feenics believes that obtaining its ISO 9001:2015 certification at this early stage will set the foundation for its business processes as it matures and develops into a global organization. “Ultimately, our vision of building a world-class ACaaS solution means Feenics has a responsibility to its value-added resellers and end users to meet the highest level of customer satisfaction possible to reach that goal,” DiPeso said.

Feenics is the maker of Keep a cloud-hosted platform that provides extreme scalability, unprecedented flexibility and advanced security in ACaaS applications. It integrates native visitor management and a RESTful API that allows systems installers simple integration of a wide array of complementary systems and open hardware devices, generating new revenue streams while creating a path for customers to lower their total cost of system ownership. Keep by Feenics gives users the choice of on-site servers or offsite cloud deployment, hosted by the public cloud Amazon Web Services. Keep significantly minimizes costs through simple, maintenance-free and automatic upgrades, patches, disaster recovery and back up.

Feenics most recently was recognized with two prestigious security industry awards for innovation: 2017 Security Industry Association New Product of the Year and 2017 Most Valuable Product (MVP) from *Security Sales and Integration* magazine, both for the latest enterprise version of Keep.

About Feenics

Feenics, headquartered in Ottawa, Canada, is paving the way for the future of physical security with innovative cloud-based access control solutions developed by industry veterans. We make it possible for organizations to systemically secure buildings, doors and assets with Keep by Feenics, an access control as a service (ACaaS) platform built specifically for and hosted in the public cloud.

The powerful UI is accessible via an evergreen Windows desktop app, web client and mobile apps. Using open field hardware by Mercury, Feenics works with industry leading video, intrusion and wireless lock manufacturers and delivers these robust solutions through its integration channel partners around the world.

Cyber-readiness is critical, and Feenics accomplishes this through TLS 1.2 encryption, eliminating inbound ports, use of multi-factor authentication, penetration testing by Veracode and no default passwords. Keep reduces the total cost of ownership (TCO) by eliminating traditional on-site servers, while providing high availability, redundancy and a full disaster recovering environment. Built for the SMB to Enterprise client, with its multi-tenancy capability, while using Amazon Web Services' availability zones and horizontal scalability. For more information, visit www.feenics.com.

Feenics contact:

Paul DiPeso

Executive Vice President

Direct: (410) 375-2814

Corporate: (855) 333-6427

paul.dipeso@feenics.com

-End-